

Application Support - Wholesale Banking Applications (Trade & Supply Chain Finance) role with RBL Bank, Grade-Deputy Manager/Manager

Job Posted by Seema Kakra | July 30, 2022

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Hi

Request to check below JD & give us your email confirmation for interview process.

If any Query feel free to call Seema Kakra on 7878551502

Company :- RBL Bank

Position :- Application Support – Wholesale Banking Applications (Trade & Supply Chain Finance)

Location:- Mumbai

Grade:- Deputy Manager/Manager

Job Description-:

Position	Application Support – Wholesale Banking Applications (Trade & Supply Chain Finance)
Designation	Deputy Manager/Manager
Reporting to	VP
Location	Mumbai – Airoli
Job Purpose	This role is responsible for Production support & maintenance of Wholesale banking applications (Trade & Supply Chain Finance)

Primary Responsibilities	<ul style="list-style-type: none"> • Understanding and troubleshooting of issues, guiding L1/L2 team for e-2-e closure. • Issue Analysis and providing resolution thereafter. • Liasing with multiple Teams & stakeholders as part of PROD support in and outside IT. • Engagement with vendor partners for issue resolution as per defined SLA's. • Implementing monitoring tools on the application to identify and close issues. • Publishing dashboard of open issues with stake holders along with time lines. • Documenting the learnings along with steps for future reference to reduce TAT. • Knowledge on deployment of application. • Should be capable to handle concurrent issues. • Understanding application technical landscape both app and DB.
Pre-Requisites	<ul style="list-style-type: none"> • Knowledge in RDBMS, Java and handling Linux/Windows Server is must. • Solution Oriented, knowledge of Trade and SCF domain is an advantage. • Knowledge on application life cycle - concept, design, architecture, testing, Release Process, Deployment, and sanity of application. • Knowledge on Industry standard monitoring tools would be an added advantage. • Good communication skills • Good skills of managing internal and external Customers. • Able to work under pressure and meet Deadlines. • Able to demonstrate a high degree of flexibility in attaining the work in hand. • Excellent organisational skills. • Self-motivated and able to take responsibility. • Able to manage and prioritise tasks in an efficient manner. • Able to demonstrate initiative and a proactive approach to daily tasks. • A passion for High-Class Service Delivery & excellent class Customer Experience
Years of Experience	Essential requirement: 3-5 years
Qualification	BE/BSC IT/BCA

For Management 2000 Placements & Recruitments Pvt., Ltd.,

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