

We are hiring for Service Delivery Ambassador - Cash -Grade- “Assistant Manager” with One of the Leading Bank with MNC

Job Posted by karishma | January 6, 2026

[Click here to apply](#)

Service Delivery Ambassador - Cash

Key Responsibilities

Responsible for Branch Operations, enhance relationships of existing customers and generation of leads for liabilities, assets & investment products by providing product information also Cross sell Fee Based products to existing Customer and adherence to Audit & Compliance

1. Branch Operations, Compliance & Risk Management:
 - a. Customer identification through signature verification and recommended ID proofs before executing a customer’s transaction
 - b. Ensure customer calling through BM / BOM for all transactions as per customer calling norms in circulars or operations manual
 - c. Report all deviations or suspicious transactions to BM / BOM
 - d. Record movement of all inventories & deliverables in relevant registers and signing off closing stock of all inventories & deliverables jointly with BOM in relevant registers
 - e. Send all requests received from customers for processing
 - f. Proper filing of all vouchers and other requests to relevant files
2. Sales & Business Developments
 - a. Achieve Cross sell Targets (LI+GI, Bill Pay, Mobile Banking, Internet Banking)
 - b. Achieve FD Value Target

- c. Generate leads for cross sell products like asset products, fee products, demat, etc.
 - d. Maintain & grow the relationship of mapped customers
3. Capability Building:
- a. Completion of Training Programme
 - b. Certifications, as applicable - AMFI, IRDA and NCFM certifications
 - c. Continuous knowledge up gradation through self-learning and going through circulars relevant for the desk being handled by Operations
4. Audit & Compliance:
- a. Adherence to Audit & Compliance work area
 - b. Availability of all relevant brochures and forms for customers at desk

Experience : 2 - 5 years

Salary : 3 to 5.25 LPA

[Click here to apply](#)